

Troubleshooting

- I get a “Heart Rate Monitor Not Found” error even though I am wearing my chest strap.
 - The HaloBeat App may not be receiving the signal from your hardware due to poor contact with your skin.
 - Wet the electrodes on your chest strap. Use water or a lubricant such as K-Y jelly. The electrodes are either smooth spots or outlined on your chest strap.
- My iPod touch lost WiFi connection and my session will not upload
 - If you take your device outside of your WiFi range, simply save the session, exit the app to re-establish WiFi connection. Launch HaloBeat and go to the history. Select the saved session and upload.
- The App will not download onto my device.
 - Check the software version of your iPhone, iPod Touch, or iPad. HaloBeat will not work on Versions below 7.0.

